Booking Form

The Silk Road & Beyond

SMALL-GROUP JOURNEYS ALONG THE OLD TRADE ROUTES

www.thesilkroadandbeyond.com

Please return page 1 to:
PO Box 7161, Berrima NSW 2577, Australia or info@thesilkroadandbeyond.com
Tel: +61 401 865 025

· Please complete, sign and return this Booking Form, along with a copy of page one of your passport and the tour deposit.

Tour name | **Departure date**

Personal details – Traveller 1

Title (Ms, Mrs, Mr, Dr or Other) | Hon

Family name (exactly as in passport)

Given names (exactly as in passport)

Preferred name | DOB (dd/mm/yyyy)

Email

Mobile

Phone

Address

State | Postcode

Country

NEXT OF KIN (Emergency contact – a person not travelling with you)

Name

Relationship

Contact number

Please indicate preferred sleeping arrangements: Double ☐ Twin ☐

SPECIAL DIETARY REQUIREMENTS / ALLERGIES ☐ Yes ☐ No

MEDICAL DECLARATION (Optional)

Are there any medical conditions which may prevent your full participation and enjoyment in the tour?

The purpose of seeking this information is to assist The Silk Road and Beyond Tours in determining the suitability of a tour participant for a particular tour. The information will be treated in the strictest confidence.

FITNESS TO PARTICIPATE DECLARATION

☐ I have read, understood and confirm that I meet the fitness requirements for this tour (see clause 8 on page 2).

Booking Terms & Conditions

☐ I have read, understood and accept the **Terms & Conditions** on page 2 and I confirm that I am fit to participate on this tour.

Signature | Date

Personal details – Traveller 2

Title (Ms, Mrs, Mr, Dr or Other) | Hon

Family name (exactly as in passport)

Given names (exactly as in passport)

Preferred name | DOB (dd/mm/yyyy)

Email

Mobile

Phone

Address

State | Postcode

Country

NEXT OF KIN (Emergency contact – a person not travelling with you)

Name

Relationship

Contact number

SPECIAL DIETARY REQUIREMENTS / ALLERGIES ☐ Yes ☐ No

MEDICAL DECLARATION (Optional)

Are there any medical conditions which may prevent your full participation and enjoyment in the tour?

The purpose of seeking this information is to assist The Silk Road and Beyond Tours in determining the suitability of a tour participant for a particular tour. The information will be treated in the strictest confidence.

FITNESS TO PARTICIPATE DECLARATION

☐ I have read, understood and confirm that I meet the fitness requirements for this tour (see clause 8 on page 2).

Booking Terms & Conditions

☐ I have read, understood and accept the **Terms & Conditions** on page 2 and I confirm that I am fit to participate on this tour.

Signature | Date

The Fine Print

The Silk Road and Beyond Tours accepts bookings under the following terms and conditions

1. TOUR GROUP SIZE

In order to optimise the enjoyment and exclusivity of the experience, the tour group size is strictly limited. As such, it ranges from a minimum of 4 to a maximum of 10 travellers. If the 60-day booking deadline passes and less than 4 travellers are booked on a particular tour, then the tour shall be cancelled. In this instance, all monies that have been paid shall be refunded or if preferred, credited to a future tour.

2. BOOKINGS

Bookings can be either via telephone or email. A non-refundable deposit is charged at the time of booking to confirm your place on the tour. A registration form for each traveller (which will be forwarded by The Silk Road and Beyond Tours) is to be completed, signed and returned with a photocopy of page 1 of each traveller's passport.

3. TOUR PRICE

The tour price quoted on the website or any pdf brochure is subject to variation eg currency fluctuations, service costs variations, etc. until the full amount has been received by The Silk Road and Beyond Tours. We will advise you of any such price increases as soon as possible. After receiving such advice you can either accept the new price increases and any such variations in booking conditions, or withdraw from the tour. In this instance you shall receive a full refund of all monies paid. Once full payment has been received then the tour price is guaranteed.

4. PAYMENT

A non-refundable deposit of A$2,450.00 is payable at the time of booking to guarantee your place on the tour. The balance of the tour cost must be paid before 60 days prior to the commencement of the tour and failure to make this payment may result in cancellation of your booking and loss of any monies paid previously. In the event of a late booking (that is a booking made within 60 days of the tour's commencement), we may need to charge a late booking fee to cover the late booking of accommodation, excursions and transport. Payment by direct deposit, cheque, Eftpos, Eftpos Air, American Express, Mastercard and Visa are all accepted. As The Silk Road and Beyond Tours operates tours to only offshore destinations, no GST is payable.

5. TRANSFER OF BOOKING

In the case of a traveller with a confirmed booking being unable to travel because of death, misadventure, grave illness or any other serious reason, The Silk Road and Beyond Tours will consider transferring the booking to another person. In this instance, any such transference of rights must be confirmed at least 30 days prior to the commencement of the tour.

6. PASSPORTS AND VISAS

Each traveller must have a passport valid for at least 6 months after the date of return to his/her place of residence. It is also each traveller's responsibility to obtain all the necessary visas, vaccinations and any medicines required for the full duration of the tour.

7. TRAVEL INSURANCE

It is a condition of travel with The Silk Road and Beyond Tours that each traveller is covered by a comprehensive international travel insurance for the full duration of this tour. This policy must clearly state cover in each country to be visited and in fact travel insurance is a condition of entry to Georgia for every foreign visitor. It is highly recommended that such a policy be purchased as soon as a booking has been made and the non-refundable deposit has been paid. Each traveller must provide the following information no later than 60 days before the commencement of the tour:

- A copy of the travel insurance policy
- The emergency assistance telephone number of the insurance company
- Next of kin contact details

8. FITNESS AND OTHER REQUIREMENTS

The overall fitness level required for this tour and the expectations are as follows:

Walking – each traveller should be able to walk for 1–2 hours at a time over flat and sometimes uneven or undulating (steps etc.) terrain.

Mobility – should be able to negotiate airports, hotel entrances and archeological/cultural sites without the need of a wheelchair and to be able to embark/disembark from various modes of transport without assistance.

Stamina – should be able to stand for considerable periods in museums and archeological/cultural sites.

Bathrooms in Accommodation – should be able to use combined bath and shower facilities as separate showers are not always guaranteed.

Local Laws – All travellers have a responsibility to adhere to the local laws and behavioural conventions of the respective countries. The Silk Road and Beyond Tours cannot take any responsibility for breaches of these laws and as a consequence, it is absolved of all contractual obligations in these instances.

General – If after the commencement of the tour, a traveller is deemed not to be fit enough to participate in the tour, The Silk Road and Beyond Tours reserve the right to request the traveller's withdrawal from the tour. In this instance, no refund will be made. The tour experience should be congenial, enjoyable, safe and welcoming for all travellers. A certain level of decorum is expected and any traveller who has an adverse effect on the tour's harmony shall be required to leave the tour. Again in this instance, no refund shall be made.

9. FEEDBACK

Feedback and customer satisfaction are integral parts of our business model. They help us improve our tours and to raise our high standards even higher. Any and all feedback is gratefully received and is responded to and acted upon in a timely manner.

If you have a complaint about any aspect of the tour after the commencement, please let us know as soon as possible. Your first point of contact is the tour leader Gerard Brophy and he will do his level best to rectify and resolve the issue so that you can continue to enjoy the tour. Any complaints must be made in writing and must be received within 30 days of completion of the tour.

10. OUR RESPONSIBILITIES

All bookings are accepted on the understanding that you appreciate that travel does involve some risk and that you undertake all tours of your own volition.

i) The Silk Road and Beyond Tours accepts liability should any part of the tour arrangements booked with us not be supplied as described on the website or any pdf brochure and not be of reasonable standard. In such a case, we will pay reasonable compensation if your enjoyment of the tour has been adversely affected but will pay no compensation if there has been no fault on the part of The Silk Road and Beyond Tours or our third-party suppliers and the reason for the failure in the tour arrangements was either your fault, or the actions of someone unconnected with the tour arrangements or could not have been foreseen or avoided by The Silk Road and Beyond Tours or its third party suppliers even if due diligence has been exercised.

ii) Our acceptance of liability to pay compensation pursuant to clause 10(i) is limited, in the case of air travel, rail travel, sea travel or hotel accommodation, to the amount set out in the provisions of, respectively, the Warsaw Convention as amended by the Hague Protocol 1955, the 1961 Berne Convention, the 1974 Athens Convention and the 1962 Paris Convention, and in relation to any other items, is limited to the amount actually paid for the relevant component of the tour.

iii) Our acceptance of liability in clauses 10(i) and 10(ii) above is subject to assignment by you to The Silk Road and Beyond Tours of your rights against any agent, supplier or sub-contractor of The Silk Road and Beyond Tours which is in any way responsible for the unsatisfactory tour arrangements.

The provisions of this clause 10 are also subject to the third-party suppliers' terms, conditions and limitations. To the maximum extent permitted by law, we do not accept responsibility or liability for matters for which the third party suppliers are liable (which will be dealt with in accordance with the third party suppliers' terms, conditions and limitations).

11. CANCELLATIONS, REFUNDS AND CREDITS

1. Cancellations by You

In this instance, irrespective of reason, the following cancellation rules shall apply:

- Cancellation more than 60 days before the commencement of the tour – loss of deposit
- Cancellation within 59–30 days before – 50% of the tour price
- Cancellation less than 30 days before – 100% of the tour price

Subject to the reasons for the cancellation, the traveller may be able to claim these costs from their travel insurer.

2. Cancellation by Us

The Silk Road and Beyond Tours reserve the right to cancel the tour for any reason, including the failure to attract the minimum number of travellers for the tour. With the exception of force majeure, or a traveller's failure to make the final payment by the due date, The Silk Road and Beyond Tours will make every effort not to cancel the tour within 60 days of the commencement date. However, if the tour is cancelled, all travellers who have paid for the tour in full will be offered either a full refund or a credit towards a future tour (valid for 24 months). No compensation will be offered for any cancelled tour.


Temple of Bacchus, Lebanon


The Ark, Bukhara, Uzbekistan


Üsküdar, Istanbul, Turkey


Tatev Monastery, Goris, Armenia